

HVCA and Daikin UK Committed to Raising Industry Standards



The Heating, Ventilation and Contractors Association (HVCA) have signed a partnership agreement with leading air conditioning specialist Daikin UK.

The HVCA and Daikin UK agreement – entitled *Striving for Excellence* – has been developed to highlight the strong commitment shared by the two organisations to the raising of installation standards and the promotion of best practice across the UK contracting sector.

Daikin UK sales director Mick Langford explained that Daikin's well-established *D1 Partner* 'Approved Installer' network is key to its commitment to the achievement of ever-increasing quality targets.

"Daikin's D1 Partners are skilled industry professionals that can provide state-of-the-art solutions to their customers and clients, based on experience, technical know-how and product knowledge," said Langford.

"They are innovative and dynamic businesses, fully committed to the highest standards of customer service."

HVCA chief executive Robert Higgs pointed out that the existence of the third-party inspection and assessment with which all HVCA Association members must comply – and which is carried out by an independent certification body – was proof of an absolute commitment on the part of HVCA members to quality and professionalism.

"The fact that standards of technical competence and commercial capability, similar to those enshrined in the HVCA's inspection and assessment process, also appear among the qualification criteria for *D1 Partnership* status is allowing us to establish a positive relationship – to the ultimate benefit of Daikin's customers, our members and the building services engineering sector as a whole."

Significant to the agreement is the accreditation by HVCA of the generic air conditioning systems training which Daikin provides to installers.

"The training provided by Daikin meets the high standards – in terms of content and delivery – which must be achieved if the industry is to rise successfully to the ever-increasing demand for energy efficiency and fuel conservation," HVCA training courses manager Alex Doig confirmed.

The *Striving for Excellence* memorandum of understanding was signed by Robert Higgs and Michael Langford at the HVCA's headquarters in West London earlier this month.